

Kevin J Montoya

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PROJECTS

Roman Junk Removal

October 2025

Web Developer and Designer

Brantford, ON

- Designed and developed the company's official website (RomanJunkRemoval.online), establishing a professional digital presence and building customer trust.
- Implemented responsive UI, intuitive navigation, and clean design to communicate reliability and quality service.
- Collaborated with the client to translate brand vision into modern web design elements, ensuring alignment with business goals.

- **Technologies:** HTML, JavaScript, CSS, GitHub, Adobe Photoshop

WordPress Portfolio

November 2025

Web Developer and Designer

- Developed multiple user-centered projects emphasizing responsive design, clean visual hierarchy, and engaging layouts for desktop and mobile.
- Customized WordPress sites using modern themes and design best practices to ensure intuitive navigation, accessibility, and cohesive branding.

- **Technologies:** WordPress, Adobe Suite, Figma

WORK EXPERIENCE

Teleperformance

August 2024 – Present

Technical Support Specialist

Remote

- Troubleshoot and diagnose iOS issues through log analysis and network testing, ensuring accurate resolutions and technical precision.
- Provide multi-channel support via phone, email, and chat, translating complex technical concepts into clear, actionable guidance for users.
- Maintain current knowledge of iOS systems and emerging technologies, consistently meeting performance goals and adapting quickly to new processes.

PepsiCo

July 2022 – August 2024

Lead Warehouse Technician

Ancaster, ON

- Managed inventory systems and operated forklifts with precision, improving workflow efficiency and order accuracy.
- Trained and guided team members on procedures and technology, ensuring process consistency and optimal team performance.

Best Buy

October 2017 – December 2020

Tech Solutions Advisor

Ancaster, ON

- Assessed customer needs and delivered personalized technology solutions, including laptops, smartphones, networking equipment, and software.
- Provided in-store technical support and device troubleshooting, ensuring successful setup, configuration, and customer satisfaction.

EDUCATION

Algonquin College

December 2025

Computer Programming Diploma

Ottawa, ON

Humber Polytechnic College

August 2021

Advertising & Graphic Design Diploma

Etobicoke, ON

SKILLS & INTERESTS

- **Skills:** JavaScript, HTML, CSS, Version Control, Git, GitHub, MySQL, VS Code, Chrome DevTools, Adobe Suite, WordPress, Figma, Java, Wireframing & Prototyping, DreamHost, ZBrush, Blender
- **Interests:** 3D Sculpting, Breakdancing, Traveling, Nintendo Games, Anime, Sci-Fi, Reading